

AMGEN Privacy Statement for HealthCare Professionals

1. In what instances does Amgen collect personal information about you?

- When you interact with Amgen staff members or our representatives.
- When you participate in, or request to be considered for Amgen-related activities, such as clinical trials, advisory boards, consultancy or you have any other contractual relationship with Amgen.
- When you register for an Amgen-sponsored event (including online events).
- When you interact with Amgen or third-party websites or mobile applications (“Apps”) where you have provided personal information in accordance with their respective privacy policies.
- When you contact us for medical information, safety, or quality issues, and
- When we send you commercial marketing and medical communications campaigns.

In addition, Amgen is regularly provided with professional information about HealthCare Professionals from a third-party service provider. Amgen takes steps to ensure that the information it receives has been collected and transferred in compliance with applicable privacy laws.

2. Why does Amgen process personal information about you?

Amgen may process personal information about you on one of the following grounds: A) for legitimate business purposes, (B) where you have given your consent, (C) to comply with Amgen's legal and regulatory obligations, and (D) in connection with a contract under which you perform a task.

Amgen's Legitimate Business Purpose	Processing activities
<ul style="list-style-type: none"> • Amgen's Professional and Scientific Activities • Promotion and evaluation of Amgen products and services • Transparency (if applicable) 	<ul style="list-style-type: none"> • Interaction with Amgen personnel • Ensuring proper data management and handling our Customer Relationships Management • Participation in professional meetings and conferences • Response to requests for medical information • In cases where information is communicated without relying on your consent (e.g., via email) to promote Amgen products and services, share details or invitations to events or conferences organized by Amgen or involving Amgen, etc. • Transparency (if applicable) of Amgen contributions to your medical education

Managing and complying with a contract

- Compensate you for services or reimburse you for expenses incurred as well as the prevention against fraud, notably, data used to authenticate you, data to process payments, verify your financial information or facilitate further payments.
- Assist you in planning your travel related to Amgen activities or products.
- Manage your participation in clinical trials/medical or market research.

Comply with local applicable legal and regulatory obligations

- Reporting of adverse events for pharmacovigilance and product complain
- Clinical Trials

- Provision of medical information: response to requests for medical information and “Dear Doctor Letter”
- Transparency in the event of a provision provided for by local legislation.
- Tax obligations

Consent

- Participation in surveys and online services or applications
- Consent granted to our third-party service providers
- Where applicable Consent granted for communication of information (e.g. via email) promoting Amgen products and services, information and invitations to events or conferences organized by Amgen or in which Amgen participates, etc.
- Transparency in the event where transparency is not local legal requirement

3. What kind of personal information do we process?

Depending on the purposes for which personal information is collected, Amgen may process:

- Your name
- Your contact information such as address, email, or telephone number
- Your curriculum vitae and professional information such as areas of specialization
- Your past collaborations with Amgen
- Dates and brief summary of interactions with Amgen’s sales representatives or medical staff
- Professional registration number
- Professional and interaction preferences, interest and speciality, and
- Financial and banking information, but only if necessary to pay you for services or reimburse your expenses.

Amgen uses your personal information to better understand your professional interests and tailor our interactions with you. This helps us provide relevant content, products, and services that match your needs and preferences. Here’s how we do this:

- We analyze your interests, specialty, and preferences to group you with similar healthcare professionals.
- Based on this, we customize the content, communication formats, and offers we share with you.
- Our goal is to make our interactions more relevant and valuable for your professional needs.

This processing relies on legitimate interests to maintain a strong and meaningful relationship with you, ensuring our communications and offerings are well-suited to your profile.

4. Who can access personal information about you?

Depending on the purposes for which personal information is collected, such information may be accessed by:

- Authorized staff from Amgen or its representatives acting on Amgen’s behalf, subject to applicable privacy laws.
- Regulatory authorities and ethics committees or other third parties pursuant to applicable laws.
- Third parties processing personal information as a data processor under Amgen’s instruction (for example, a travel service or a clinical research organization).
- Third parties with which Amgen collaborates (for example distributors, other members of the healthcare and pharmaceutical industry), but only after taking reasonable steps to ensure that we can share such information in compliance with applicable privacy laws and
- Potential acquirers and other stakeholders in the event of a merger, legal restructuring operation such as, acquisition, joint venture, etc.

5. Where is personal information about you being processed?

Amgen is a multi-national company headquartered in the United States. Amgen maintains data centres around the world, including in the European Union and the United States. Amgen may process personal information in global databases that can be accessed by authorised Amgen personnel worldwide. Transfers outside of your local country are made in accordance with applicable privacy laws. Transfers of personal information among Amgen and its group entities follow applicable laws and (if applicable) our European or any other relevant Binding Corporate Rules (BCRs). For more information on the BCRs, including your ability to file a complaint about any processing of your personal information in violation of the BCRs, please visit <http://www.amgen.com/bcr/>. Regardless of where your personal information is collected or processed, Amgen maintains and shall ensure that third parties maintain appropriate administrative, technical, and physical safeguards to protect information about you.

Recipients	Safeguards used to transfer personal information to countries non declared adequate by the EU Commission or any other relevant national Authority	Additional information
Amgen's group of companies	Binding Corporate Rules (BCRs)	http://www.amgen.com/bcr Visit the link if you want to file a complaint about any processing of your personal information in violation of BCRs.
Vendors processing personal data under Amgen's instructions as Amgen processors or as independent controllers	Model Contracts (Standard Contractual Clauses) in the form approved by the European Commission or any other relevant national Authority	To obtain a copy please contact Amgen's Privacy Compliance at privacy@amgen.com

6. Retention of your personal information

Amgen processes your personal data for the period necessary to fulfill the purposes outlined in this privacy notice and to preserve your personal information in accordance with the provisions of relevant laws and regulations.

The criteria followed is determined by:

- The purpose of the data collected and the fulfillment of that purpose.
- The ground on which the data are being collected: e.g. in case of consent, you can revoke it at any time.
- Mandatory retention periods provided by contractual and regulatory requirements.

If you would like to receive more information about a specific processing, please contact Amgen's Data Protection Officer at privacy@amgen.com.

7. How can you access, correct, or delete the personal information about you that we process?

If you wish to access, correct, or delete your personal information, please contact Amgen's Data Protection Officer at privacy@amgen.com.

Alternatively, you can click on the "Privacy Request" link found at the end of this paragraph. By doing so, you agree to be redirected to a secure website provided by OneTrust, which handles Amgen's privacy requests. To submit a request, click on "[Privacy Request](#)".

8. How can you exercise the right to data portability?

According to the right to data portability, you have the right to request that your personal information provided to Amgen be delivered to you in a structured, commonly used and machine-readable format,

subject to certain conditions and can be requested by contacting Amgen's Privacy Compliance at privacy@amgen.com.

Alternatively, you can click on the "Privacy Request" link found at the end of this paragraph. By doing so, you agree to be redirected to a secure website provided by OneTrust, which handles Amgen's privacy requests. To submit a request, click on "[Privacy Request](#)".

9. You have the right to make a Privacy Complaint with a Supervisory Authority.

If you believe that your personal information has been processed in violation of any applicable law, rule, or regulation, you have the right to lodge a complaint with your local supervisory authority. The contact details of your local supervisory authority can be located here:

UAE Data Office – Data Protection Office (UAE DPO)

Email: info@dataoffice.gov.ae

Address: UAE Data Office, Telecommunications and Digital Government Regulatory Authority (TDRA), Abu Dhabi, United Arab Emirates.

10. How can you contact a Data Protection Officer?

Amgen's Data Protection Officer: privacy@amgen.com

11. Updates and Conflict with Local Privacy Statement for HCPs

This Privacy Statement for HealthCare Professionals may be modified by Amgen, from time to time, in particular to reflect changes in applicable legislation and / or in our practices. Changes will be available on this page. We invite you to check this Privacy Statement for HealthCare Professionals periodically. This Privacy Statement for HealthCare Professionals is subject to local adaptations and translations in order to comply with any applicable law. In the event that this Statement contradicts Local Privacy Statement for Health Care Professionals, the provisions of the local version shall prevail.

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